

Safety Alert 035

Developed with Intergas Heating

Title: Intergas Boilers

Date issued: 30th October 2024

This Safety Alert provides guidance to Gas Safe Registered businesses/engineers about a product safety concern related to some Intergas manufactured boilers.

Introduction

Gas Safe Register has been made aware of a concern regarding a possible issue with some Intergas boilers whereby a gas escape may occur upon installation of the appliance.

Hazard

Intergas Heating has identified a potential risk with a small number of their gas boilers where the gas valve connections (both inlet and outlet) may become loose in transit. While Intergas have taken steps to inspect all new appliances coming from their factory, there may be a small number of affected boilers being held in merchants, etc.

Corrective actions

It is expected that any such issue with the gas valve connections would be identified during the commissioning of the appliance, however it is imperative that both connections on the gas valve are correctly tightened prior to gas being introduced to the appliance and that the commissioning procedure detailed in the manufacturers' instructions are followed correctly.

If there are any concerns, the Intergas Technical & Service Department can be contacted on 01527 888000 or email: service@intergasheating.co.uk

Bibliograph

Note: Gas Safe Register Technical Bulletins and the Legislative, Normative & Informative Document List can be viewed at: <https://www.gassaferegister.co.uk/sign-in> - login and visit the Technical Information area

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